

Outpatient Quality Reporting Times Newsletter



Issue: Fall 2024

Hospital Outpatient Quality Reporting (OQR) Program

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The Outpatient Quality
Reporting Programs
Support Team is available
by calling **866-800-8756**
weekdays from 7 a.m. to 6
p.m. ET or using the
[QualityNet Q&A Tool](#).

Data Submission Deadlines

Reminder!

The **submission deadline** for reporting **Quarter (Q) 2 2024** (April 1–June 30, 2024) Outpatient and Ambulatory Surgery Consumer Assessment of Healthcare Providers and Systems (OAS CAHPS) survey data in the [Hospital Quality Reporting \(HQR\)](#) system is **October 9, 2024, 11:59 p.m. Pacific Time (PT)**.

The **submission deadline** for reporting **Q2 2024** (April 1–June 30, 2024) clinical data for OP-18: Median Time from ED Arrival to ED Departure for Discharged ED Patients, and OP-23: Head CT or MRI Scan Results for Acute Ischemic Stroke or Hemorrhagic Stroke Patients who Received Head CT or MRI Scan Interpretation Within 45 Minutes of ED Arrival, in the [HQR](#) system is **November 1, 2024, 11:59 p.m. PT**. Submission of Hospital OQR Program Population and Sampling data is voluntary.

The **submission deadline** for reporting **Q2 2024** (April 1–June 30, 2024) data for OP-38: COVID-19 Vaccination Coverage Among Healthcare Personnel (HCP), in the National Healthcare Safety Network (NHSN) system is **November 15, 2024, 11:59 p.m. PT**.

To find more information on data submission, visit the [Quality Reporting Center website](#).

In Case You Missed It

If you missed the **calendar year (CY) 2025 Outpatient Prospective Payment System (OPPS)/Ambulatory Surgical Center (ASC) Payment System proposed rule webinar**, all the materials for this webinar and others are available on the [Quality Reporting Center website](#).

Coming Soon: CY 2025 Final Rule

The **CY 2025 OP/ASC Final Rule** is scheduled to be displayed in the *Federal Register* in November 2024; an email notification will be released upon display.

Public Reporting News

The next refresh for publicly reported Hospital OQR Program measure data on [Care Compare on Medicare.gov](#) occurs in October 2024. The following data will refresh for this release:

- The chart-abstracted measures will display data for the **Q1 2023–Q4 2023** reporting period (January 1–December 31, 2023): OP-18: *Median Time from ED Arrival to ED Departure for Discharged ED Patients* and OP-23: *Head CT or MRI Scan Results for Acute Ischemic Stroke or Hemorrhagic Stroke Patients who Received Head CT or MRI Scan Interpretation Within 45 Minutes of ED Arrival*.
- The **OP-38: COVID-19 Vaccination Coverage Among HCP** measure will display data for the **Q4 2023** reporting period (October 1–December 31, 2023).

To find more information on public reporting, visit the [Quality Reporting Center website](#).

Measure Spotlight: OAS CAHPS Measure

Beginning with CY 2024, the OAS CAHPS survey measure is **mandatory** for the Hospital OQR Program.

OAS CAHPS is a standardized survey instrument used to assess a patient’s experience with the outpatient surgical care they received at hospital outpatient departments, providing important information to beneficiaries and providers.

Hospitals must contract with a CMS-approved survey vendor to conduct the survey. A list of the CMS-approved survey vendors and additional information about the survey is available on the [OAS CAHPS website](#).

Hospitals can confirm OAS CAHPS submissions by reviewing the quarterly **Reporting Requirements** report in the [HQR](#) system. For more information on public reporting, including the Outpatient Public Reporting Preview Help Guide, visit the [QualityNet website](#).

Program Support

To find additional information, tools, and resources—such as the data submission checklist to meet Hospital OQR Program deadlines—visit the [QualityNet website](#). Additional tools and resources, including webinars, are also on the [Quality Reporting Center website](#).

Rural Emergency Hospital Quality Reporting (REHQR) Program

Data Submission Deadlines

Reminder!

The **submission deadline** for reporting **Q2 2024** (April 1 – June 30, 2024) clinical data for OP-18: *Median Time from ED Arrival to ED Departure for Discharged ED Patients* in the [HQR](#) system is **November 1, 2024, 11:59 p.m. PT**. Population and Sampling data can be entered for the REHQR Program but is not required.

We recommend early data submission to allow time to address any potential issues. Quarterly data in the Clinical Warehouse may be updated *until* the data submission deadline. No updates to cases for the quarter will be accepted *after* the submission deadline.

For the CY 2026 program determination, the remaining patient encounter quarters for chart-abstracted data are as follows:

Encounter Dates	Submission Deadlines
Q2 2024 (April 1–June 30)	Nov 1, 2024
Q3 2024 (July 1–September 30)	Feb 3, 2025
Q4 2024 (October 1–December 31)	May 1, 2025

Note: Data submission deadlines on a federal holiday or weekend (Saturday/Sunday) will default to the first business day thereafter.

Program Support

To find additional REHQR Program information, visit the [QualityNet website](#).