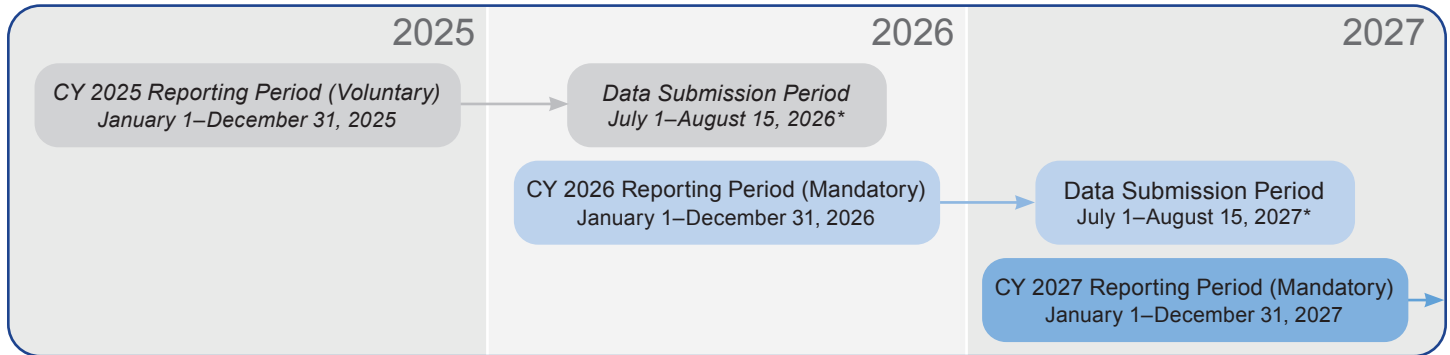


# Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program Psychiatric Inpatient Experience (PIX) Survey Fact Sheet



\*The deadline date will move to the next business day when August 15th falls on a Friday, weekend, or federal holiday.

The PIX Survey obtains feedback on the care experience directly from individuals who receive services in inpatient psychiatric facilities.

**General Information**

The PIX survey contains 23 questions in four domains:

- Treatment Team Relationship
- Nursing Team Presence
- Treatment Effectiveness
- Environment

Patients can respond to each of the 23 questions using a five-point Likert scale (strongly disagree, somewhat disagree, neutral, somewhat agree, strongly agree) or choose “Does not Apply.”

**How Administered**

The PIX survey is **anonymous** and provided:

- Beginning 24 hours prior to planned discharge
- Via paper copy of the survey
- OR**
- Electronic (tablet or computer)
- OR**
- If necessary: addressed envelope to return via mail
- Patients must be given the option to request assistance

**Who Completes the Survey**

All patients discharged from an IPF during the reporting period who are 13 years of age or older at discharge

Excluded from the cohort:

- Under 13 years of age at discharge
- Unable to complete the survey due to cognitive or intellectual limitations

Sampling plans should ensure the data for 300 completed PIX surveys, per year, are submitted. Sampling is required from every month throughout the entire reporting period.

**Data Reporting**

The measure will be:

- Five rates reported: 4 domains, 1 overall
- Calculated from patient responses on the PIX Survey
- Publicly reported on Care Compare on Medicare.gov

## Resources for the PIX Survey are available here:

- [Quality Net IPFQR Program Resources](#)
- [PIX Survey](#)
- [FY 2024 Inpatient Psychiatric Facility Prospective Payment System Final Rule](#) (pages 51121–51128)

To subscribe to the IPFQR Program ListServe, visit [qualitynet.cms.gov/listserv-signup](https://qualitynet.cms.gov/listserv-signup).