October 2025 Public Reporting Release
Preview Period: August 5–September 3, 2025
Hospital Outpatient Quality Reporting Program Public Reporting Preview Quick Reference Guide

Preview User Interface Access

Preview Period

Preview data is available to participating hospital outpatient departments (HOPDs) via the Hospital Quality Reporting (HQR) system **August 5–September 3, 2025,** at https://hqr.cms.gov/hqrng/login.

Access Preview Data

1. Navigate to the HQR system page: https://hqr.cms.gov/hqrng/login

2. Enter your Health Care Quality Information Systems Access Roles and Profile User ID and Password. By logging in, you agree to the terms and conditions. Then, select **Log In**.

3. You will see the **Two-Factor Authorization page**. Select **Text** or **Email.** Then, select **Next**.

4. Enter the code you received and select **Next**.

5. On the **HQR** system landing page, hover over Lock Menu on the left side.

6. Select **Program Reporting**.

7. From the drop-down menu, select **Public Reporting.**

8. The page will refresh, and the data will be available to preview.

Preview Content

Overall Hospital Quality Star Rating
This was updated for the July 2025 public reporting release. Please see Hospital Compare Overall Ratings Resources for details.

Survey of Patients Experience-Outpatient Surgery and Procedures (OAS CAHPS)
- Results reflect Quarter 1-Quarter 4 2024 discharges.

Timely and Effective Care Measures
Emergency Department Measures
- OP-18a, OP-18b, OP-18c, OP-18d and OP-23 (Aggregate rates include Quarter 1 2024–Quarter 4 2024 encounters.)
- OP-18a, OP-18b, OP-18c and OP-18d display the state and national average minutes for hospitals that fall in the Low, Medium, High, Very High, and Overall Emergency Department Volume categories.
- OP-18c measure data will only be included in the downloadable database.

- OP-22 (Data are based on encounters for Quarter 1 2023–Quarter 4 2023.)

- COVID-19 Vaccination Coverage Among Healthcare Personnel displays the most recent quarter (Quarter 4 2024).

Cardiac Care Measure
OP-40 Appropriate Treatment for ST-Segment Elevation Myocardial Infarction (Data are based on Quarter 1 2024–Quarter 4 2024.)

Cataract Measure
OP-31 (voluntary submission) (Data are based on encounters for Quarter 1 2023–Quarter 4 2023.)

Endoscopy/Polyp Surveillance Measure
OP-29 (Data are based on encounters for Quarter 1 2023–Quarter 4 2023.)

Unplanned Hospital Visits Measures

Procedure-Specific Outcomes Measures
- OP-32 (Aggregate rates include Quarter 1 2021–Quarter 4 2023, Medicare claims data.)
- OP-35 ADM, OP-35 ED, OP-36 (Aggregate rates include Quarter 1 2023–Quarter 4 2023, Medicare claims data.)

Use of Medical Imaging Measures

Imaging Efficiency Measures
OP-8, OP-10, OP-13, OP-39 (Aggregate rates include Quarter 3 2023–Quarter 2 2024, Medicare claims data.)

Questions

Please direct questions to the Outpatient Quality Reporting Support Team via the QualityNet Question and Answer Tool or call, toll-free, (866) 800-8756 weekdays from 9 a.m. to 5 p.m. Eastern Time.