Prospective Payment System (PPS)-exempt Cancer Hospital Quality Reporting (PCHQR) Program

Inpatient and Outpatient Healthcare Quality Systems Development and Program Support

PCHQR Program:
Preparing for August 2024 Submissions
Presentation Transcript

Speaker

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July 22, 2024

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Lisa Vinson: Hello. Thank you for tuning in to today's PPS-exempt Cancer Hospital Quality Reporting, or PCHQR, Program Outreach and Education event entitled, *Preparing for August 2024 Submissions*. My name is Lisa Vinson, and I will be your speaker for today's event. I serve as the Program Lead for the PCHQR Program for Inpatient and Outpatient Healthcare Quality Systems Development and Program Support. As the title indicates, we are gearing up for the upcoming August data submission and administrative requirement deadlines. This webinar is focused on the hospitals participating in the PCHQR Program. While there may be content and concepts that apply to other quality reporting programs, please remember that this information is specific to the PCHQR Program. This is especially true with today's event, since we will be focusing on the PCHQR Program's data submission and administrative requirements. We will also take some to time to review upcoming key program dates and reminders. The slides, transcript, and questions and answers from today's webinar will be posted on both QualityNet and Quality Reporting Center websites.

If you have questions while viewing today's presentation, please send an email to WebinarQuestions@hsag.com, and be sure to include in the subject line the full title of today's event: *PCHQR Program: Preparing for August 2024 Submissions.*" In the body of the email, add your question along with the slide number, if applicable. If you have questions unrelated to the webinar topic, please submit them using the QualityNet Question and Answer Tool. If you are unfamiliar with this tool, I will discuss the steps to successfully submit an inquiry later in this presentation.

Here is a list of acronyms and abbreviations that you may hear and see used during this presentation. These include CDC for Centers for Disease Control and Prevention; CY for calendar year; DACA, or D-A-C-A, for Data Accuracy and Completeness Acknowledgement; HAI for healthcare-associated infection; HCP for healthcare personnel; HQR for Hospital Quality Reporting; NHSN for National Healthcare Safety Network; and SAMS, or S-A-M-S, for Secure Access Management Services.

This presentation will review the information program participants need to successfully submit the following required information:

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Quarter 1 2024 healthcare-associated infection and COVID-19 Vaccination Among Healthcare Personnel measure data via the Centers for Disease Control and Prevention's National Healthcare Safety Network and the fiscal year 2025 Data Accuracy and Completeness Acknowledgment, or DACA, via the Hospital Quality Reporting System.

At the culmination of this educational event, we hope that PCHQR Program participants will be able to demonstrate an understanding of the PCHQR Program's submission methods and requirements, as evidenced by successfully submitting the HAI and COVID-19 HCP measure data and the fiscal year 2025 DACA.

Here is a summary of the upcoming submission requirements for the month of August. Of note, the submission period opened July 1. Therefore, if you have completed all required data submissions for this reporting period, you can log in to the HQR System and submit your FY 2025 DACA, attesting that your data are complete and accurate at the time you electronically submit this attestation.

The first submission deadline is August 15. This reporting period includes the following measure data: Quarter 1 2024 HAI measure data, which include CLABSI, CAUTI, SSI, for both colon and abdominal hysterectomy; C. diff infection; and MRSA. These measure data will be reported on your behalf, to CMS, based upon data you have entered in the National Healthcare Safety Network, or NHSN. Quarter 1 2024 COVID-19 Vaccination Coverage Among Healthcare Personnel, or COVID-19 HCP, measure data are also reported on your behalf via NHSN. The second submission deadline is September 3 for the fiscal year 2025 DACA. This is an administrative requirement which is submitted via the HQR system as well, and we will review this process later in this presentation.

Now, I would like to turn our attention to HAI and COVID-19 HCP measure data submissions which are due August 15.

As stated previously, PCHs are required to submit quarterly HAI and COVID-19 HCP measure data via NHSN.

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These data include Quarter 1 2024 CAUTI, CLABSI, CDI, MRSA, SSIs-colon and abdominal hysterectomy, and COVID-19 HCP. I would like to outline a few key points about submitting HAI and COVID-19 HCP Vaccination data. HAI and COVID-19 HCP Vaccination data are submitted to the CDC's NHSN. The CDC transmits the data to CMS immediately following the quarterly submission deadline for use in the PCHQR Program and CDC surveillance programs. PCHs must collect and submit HAI and COVID-19 HCP Vaccination data at least quarterly prior to each quarterly submission deadline, and, for the HAI measures, PCHs must collect numerator and denominator values for CAUTI, CLABSI, CDI, MRSA, and both SSIs for colon and abdominal hysterectomy events among all inpatients in the facility.

For the COVID-19 HCP Vaccination measure, PCHs must collect the numerator and denominator for at least one self-selected week during each month of the reporting quarter. Also, there is an important note and reminder regarding the self-selected weeks during each month of the quarter that I would like highlight. Over the past few submissions periods, we have noticed a pattern with non-compliance due to submitting COVID-19 HCP data for a split week. Please keep in mind that, in NHSN and in order to meet the reporting requirement, a week belongs to the month in which the week ends. NHSN will not send a hospital's Quarter 1 2024 COVID-19 HCP measure data to CMS unless there is at least one week of data that ends in January, one week of data that ends in February, and one week of data that ends in March. If you have questions or need assistance submitting these measures, please contact the NHSN help desk. I will provide the contact information for your reference shortly.

Here are a few resources available on the CDC website to assist with data collection and submission of the HAI and COVID-19 HCP measures.

As you may recall, during an educational event we hosted with the CDC earlier this year in April, it was noted there was a new method to submit inquiries to the NHSN help desk. The CDC is requesting all users to submit inquiries via the NHSN-ServiceNow portal.

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You can access this website by selecting the first link on the first bullet point on this slide. It reads nhsn_csp - NHSN Customer Service. This will take you the NHSN landing page to start the inquiry submission process. Please note that this portal should be used first instead of the email addresses provided on this slide, which have been customarily used in the past. Users will be authenticated using the CDC's Secure Access Management Services, or SAMS, which is the same way you access NHSN. If you don't have a SAMS login or are unable to access the ServiceNow portal, then please email the NHSN help desk at nhsn@cdc.gov.

The PCH Facility Report is available in the Hospital Quality Reporting, or HQR, system. This slide provides information on which fiscal year report to generate as it relates to the associated quarters of data. The fiscal year 2025 PCH Facility Report displays CAUTI and CLABSI measure data submitted for calendar year 2024. The fiscal year 2026 PCH facility report displays CDI, MRSA, SSIs, and COVID-19 HCP measure data submitted for calendar year 2024. Please keep in mind that the PCH Facility Reports are not updated on a regular interval during the data submission period; therefore, it always best practice to generate your facility's NHSN-Analysis-CMS Report to validate and confirm your HAI and COVID-19 HCP data submissions. The link provided on this slide provides instructions on how to generate these reports in NHSN. You may also refer to the webinar titled *COVID-19 Vaccination Coverage Among Healthcare Personnel Measure Updates* held on April 30 for more information. On the next series of slides, we walk through how to generate the PCH Facility Report in the HQR system.

This is the HQR system home page or log in screen. It can be accessed by the selecting the hyperlink on this slide. Please note that you will need to use either Google Chrome or Microsoft Edge browsers as Internet Explorer is no longer a supported browser. First, you will need to log in with your Health Care Quality Information Systems Access Roles and Profile, or HARP, credentials, which are your user ID and password, as denoted by the red box. Then, you will select Log In, highlighted by the red arrow and box.

Now, you are ready to verify your account via a two-factor authentication process. As shown on this slide, you can receive your verification code via three methods: SMS text, phone call, or email. From here you will need to make a selection. For the purpose of this presentation, the SMS text option is selected. You will then select Next as displayed by the red box.

Once you receive the six-digit verification code, via the method you've selected, you will enter that information in the Enter Code box as shown by the red box. If you wish to change the method to receive your two-factor authentication code, simply select the Change Method, and you can select an alternative method. An example of when to choose this option would be if your original method to receive the code was unavailable for some reason. Now, you will select Next, and you will be taken to the next slide.

This is the HQR landing page where you will navigate to the PCH Facility Report options as we will see on the next slide.

From the HQR home screen, on the left-hand side, you will need to select Program Reporting, and Performance Reports. You will then be taken to the screen on the next slide.

On this screen, you will select PCHQR under Program. Then, under Report, you will select PCH Facility. For Fiscal Year, you will make your selection based on the quarter or quarters of data you would like view. As a reminder, the fiscal year 2025 PCH Facility Report displays CAUTI and CLABSI measure data submitted for calendar year 2024, and the fiscal year 2026 PCH Facility Report displays CDI, MRSA, SSIs, and COVID-19 HCP measure data submitted for calendar year 2024 as stated previously. You will also note that fiscal years 2022, 2023, and 2024 reports are available as well.

Once you have made the appropriate selections, you are ready to export your report. By selecting Export CSV, as denoted by the red box on this slide, your report will be exported as a CSV, or Comma-Separated Value report. You will be able to view the report in the separate window.

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I would now like to provide a brief overview on how to submit the fiscal year 2025 DACA. As you are aware, the DACA is an annual program requirement for PCHQR Program participants. This attestation is due annually on August 31, unless the 31st is a Friday, Saturday, Sunday, or federal holiday. If this is the case, then the due date moves to the next business day, which applies for this year's DACA submission, and this is the reason the DACA is due on September 3. This requirement is an electronic submission accessible via the HQR system. Once you've completed your HAI and COVID-19 HCP data submissions via NHSN, we encourage you to submit your fiscal year 2025 DACA, as we will see on the next series of slides.

On the HQR landing page, from the left-hand side navigation pane, you will select Administration and then DACA as displayed on this slide. You will then be taken to the screen on the next slide.

This is the electronic fiscal year 2025 DACA form. You will need to first review the attestation; second, enter your position in the text box; third, select the check box confirming this statement: "I confirm that the information I have submitted is accurate and complete to best of my knowledge." Then, you will select Sign to create your electronic signature and submit the DACA form.

Once you have selected Sign, you will receive a message indicating that you have successfully acknowledged and signed the DACA. Your name, position or title, and date will appear here as well. If for some reason you need to re-sign the DACA, there is an option to do so by selecting the Resign button. If you would like a copy of the signed DACA, you can select the Export Signed DACA PDF button, and you will be taken to the screen on the next slide.

Here is the exported PDF version of the fiscal year 2025 DACA. At the end of document, there is a confirmation that the DACA was successfully submitted. Also, not pictured here, there are options to download or print the PDF version of this document that will appear in the upper right-hand corner.

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Now that you've successfully signed and submitted the fiscal year 2025 DACA, you have met this administrative requirement for the current submission period.

We will conclude today's event by reviewing key dates and reminders for the PCHQR Program beginning on our next slide.

Provided on this slide are the current and next two data submission deadlines. As we have discussed today, on August 15, Quarter 1 2024 HAI and COVID-19 HCP measure data are due. On September 3, the fiscal year 2025 DACA is due. On October 2, Quarter 2 2024 Hospital Consumer Assessment of Healthcare Providers and Systems, or HCAHPS, Survey data are due. Also, if you intend to submit a measure exception form for calendar year 2024, please do so by August 15. There are detailed instructions provided on how to complete the form and where to return the form for processing in the document itself which can accessed via the hyperlink on this slide. Lastly, please be sure you are signed up to receive PCHQR Program notifications, such as data submission reminders, which are distributed multiple times prior to the deadline date. You can only receive these and other program-related communications by signing up via the Subscribe to Email Updates link on the QualityNet home page. We will review this process shortly.

As it relates to Public Reporting, the Provider Data Catalog release is anticipated to occur this month. The quarters of data that will be displayed for July 2024 are outlined on this slide. These include Q4 2022–Q3 2023 HCAHPS Survey data; Q4 2022–Q3 2023 HAI measure data; Q3 2023 COVID-19 HCP measure data; Q3 2022–Q2 2023 OP Chemotherapy, which is the claims-based measure data for fiscal year 2025; Q3 2022–Q2 2023 End of Life claims-based measure data, which is also for fiscal year 2025; and, lastly, Q3 2021–Q3 2022 prostate cancer claims-based measure data, which is for fiscal year 2025 as well. Of note, the EOL and prostate cancer claims-based measure results will be publicly displayed on the Provider Data Catalog for the first time this month.

Again, please be sure you are subscribed to the PCHQR Program notifications distribution list as our Public Reporting team provides details and updates related to preview periods, public reporting resources, and releases via that communication channel.

For your convenience, I have included a link to the QualityNet PCHQR Program Resources page, which will take you to the updated program resources and tools listed on this slide. Available are the Frequently Asked Questions: COVID-19 HCP Measure document; the updated PCHQR Program Manual for spring 2024; the PCHQR Program Measure Submission Deadlines by Due Dates table; and the PCHQR Program Relationship Matrix.

Here are additional resources that are available on both QualityNet and Quality Reporting Center websites.

Finally, I would like to review how to sign up for PCHQR Program Notifications and use the QualityNet Question and Answer Tool.

Here is where you subscribe to PCHQR Program notifications. This link is located on the QualityNet home page. Once you select the Subscribe to Email Updates button, as noted by the red box on this slide, you be taken to the screen on the next slide.

Here is where you need to follow Steps 1 through 3 as outlined on this page as displayed on this slide. You will begin by entering your name and email address as denoted by the red box.

You will then need to select which program lists you would like to receive notifications for. In this instance, you will need to scroll through the list and look for PCHQR Notify: PPS-Exempt Cancer Hospitals Quality Reporting, PCHQR, Program Notifications. Of note, if there are other program notifications you would like to receive, please be sure mark the appropriate boxes at this time as well. Then, you will need to select the Sign Up button to complete the process. Please be sure to pay attention to the directions provided on the subsequent screen.

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Another important tool at your disposal is the QualityNet Question and Answer Tool. Displayed on this slide is how you can access the PCHQR Program Question and Answer tool via the QualityNet home page. You will access this tool by selecting the Help drop-down link, as indicated by the red box, and then selecting the PPS-Exempt Cancer Hospitals link to start the process.

Now, you are at the QualityNet Question and Answer Tool home page.

After you select the Ask a Question link, as shown by the red box on this slide, you will be taken to a page where you will need to complete your personal information. Then, you will be asked to enter details regarding the inquiry you are submitting. On this page, you are also able to browse program articles and search to see if your questions may have been previously addressed and posted for viewing.

Here is where you will submit your inquiry. Be sure to complete the required fields. Once this is complete, you will need to select Submit Question, as denoted by the red box on this slide, to submit your inquiry. We encourage you to utilize this tool to ask any program-related questions you have, and, again, you may query the system to see if the topic you are inquiring about has already been addressed.

As always, thank you for your time. After this presentation, you will have the opportunity to complete a survey. We ask that you complete the survey, as we value your feedback regarding what works well, as well as any areas for improvement in future presentations.

Thank you again. Have a great day!