

**Reference #:** 2024-110-IP  
**From:** Inpatient and Outpatient Healthcare Quality Systems Development and Program Support Contractor  
**Sent:** August 9, 2024  
**To:** IQR and HVBP ListServe Recipient Lists  
**Subject:** CMS Releases FY 2025 Hospital Readmissions Reduction Program Hospital-Specific Reports



The Centers for Medicare & Medicaid Services (CMS) released Hospital-Specific Reports (HSRs) for the fiscal year (FY) 2025 Hospital Readmissions Reduction Program (HRRP) on August 9, 2024, via the [Hospital Quality Reporting \(HQR\) system](#). The HRRP HSR contains information on hospital performance on the six condition- or procedure-specific readmission measures and payment reduction status for the FY 2025 program. The report comes with a user guide with information about the contents of the HSR.

The following measures are included in the reports:

- Acute myocardial infarction (AMI) readmission
- Chronic obstructive pulmonary disease (COPD) readmission
- Heart failure (HF) readmission
- Pneumonia readmission
- Coronary artery bypass graft (CABG) surgery readmission
- Elective primary total hip and/or total knee arthroplasty replacement (THA/TKA) readmission

### Performance periods

Your hospital's results for the FY 2025 program year are calculated using data from the following measure-specific performance periods:

Measure	Performance period
Condition- or procedure-specific readmission measures	July 1, 2020, to June 30, 2023

### Accessing the HSR

You can now download the FY 2025 HRRP HSR from the [HQR system](#) (login required). Follow the steps below to access your HSR via the HQR system. You can view a brief [instructional video](#) on how to download your reports.

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### **Step 1: Log into the HQR System using a HARP account**

- The HQR system requires users to have a Health Care Quality Improvement System (HCQIS) Access Roles and Profile (HARP) account with access to Managed File Transfer (MFT) to log in. If you currently have a HARP account, visit the [HQR login page](#) and log in using your HARP user ID and password. If you do not have a HARP account, you may [register for a HARP ID](#).

### **Step 2: Access your HSR in HQR**

- Log into the HQR system using your HARP ID credentials and navigate through the steps listed below to download your HSR:
  - From the left-hand navigation menu, select “Program Reporting”
  - Then select “Measure details”
  - Here, you can view your hospital specific reports (HSRs)
  - Select the release year for your report (for example, select 2024 for the FY 2025 HSR), followed by the program in which you are interested (for example, HRRP). Under “Report,” you can see the list of files available for download (for example, HRRP HSR).
  - To download a file, select “Export,” and the file will be downloaded through your browser. Once downloaded, open the ZIP file to view your site’s information.

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If you have any issues accessing your HSR, please contact the Center for Clinical Standards and Quality (CCSQ) Service Center at [qnetsupport@cms.hhs.gov](mailto:qnetsupport@cms.hhs.gov), or by calling, toll free, 866-288-8912 (TRS 711), weekdays from 8:00 a.m. to 8:00 p.m. ET. For questions related to HARP registration, please visit the [HARP Help page](#) or contact [qnetsupport@cms.hhs.gov](mailto:qnetsupport@cms.hhs.gov).

### **Review and Correction period**

**The Review and Correction period will begin August 12, 2024 and end September 10, 2024.** The Review and Correction period enables hospitals to review the results in their HSR and submit questions about their calculations. Hospitals cannot request corrections to the underlying claims data or add new claims to the data extract during this period. Hospitals can review the data in their HSR and replicate their payment reduction and component results using the information in their HSR and accompanying user guide.

CMS encourages hospitals to review their HSR and submit questions about their calculations as soon as possible. Submit all requests for corrections using the [QualityNet Question and Answer Tool](#) **no later than 11:59 p.m. PT on September 10, 2024.**

To submit a question using the QualityNet Question and Answer Tool, select “HRRP” from the program list and “HRRP review & correction request” as the topic. Hospitals should describe each discrepancy and include the following:

- CMS Certification Number (CCN)
- Hospital name
- Hospital address
- Contact’s name, phone number, and email address
- Measure or component in question

**Hospitals should not include personally identifiable information (PII) or protected health information (PHI) in their inquiry. When referring to the contents of the HSR, use the ID Number.**

**Additional information**

More information about HRRP is available on the [QualityNet website](#) or the [HRRP](#) page on the CMS website.

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