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From: Hospital Compare Support Contractor

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To: HIQR, OQR ListServes

Subject: Overall Hospital Quality Star Rating Hospital-Specific Reports (HSRs)

Today, **May 03, 2024**, the Centers for Medicare & Medicaid Services (CMS) began releasing the July 2024 Overall Hospital Quality Star Rating Hospital-Specific Reports (HSRs) in the Hospital Quality Reporting (HQR) system. Hospitals have 30 days to review their reports before public reporting. The July 2024 preview period will occur from **May 6, 2024 through June 4, 2024** for hospitals to preview their data that will be publicly reported in July 2024. The preview period is **not** a Review and Corrections period, during which hospitals can resubmit corrected data.

The July 2024 Overall Star Ratings were calculated using the measure data from the January 2024 refresh.

You can access your Overall Star Rating Hospital-Specific Reports directly from the Hospital Quality Reporting (HQR) system.

Access your Hospital-Specific Report by following these steps:

1. Navigate to the Hospital Quality Reporting (HQR) page: <https://hqr.cms.gov/hqrng/login>
2. Enter your Health Care Quality Information Systems (HCQIS) Access Roles and Profile (HARP) User ID and Password. By logging in, you agree to the terms and conditions. Select **Log in**.
3. The **Two-Factor Authorization page** will appear. Select **Text** or **Email**. Select **Next**.
4. Enter the code you received. Then, select **Next**.
5. On the **HQR landing** page, hover over Lock Menu on the left side.
6. Select **Program Reporting**.
7. From the drop-down menu, select **Claims-based measures**.
8. The page will refresh, and the **Claims-based measures reports** will be displayed.
9. From the **Release** drop-down menu, choose the year.
10. From the **Program** drop-down menu, choose the Overall Star Rating.
11. From the **Report** drop-down menu, choose the Star Rating.
12. Select **Export**.
13. Your Overall Star Rating Hospital-Specific Report and User Guide will be downloaded in a zip file.

You can watch a video to learn more about downloading your reports at:

https://www.youtube.com/watch?v=3DEE8lcuf_w

For further assistance regarding the information, please contact the CCSQ Service Center at QNetSupport@cms.hhs.gov, or by calling, toll-free 866.288.8912 (TTY: 877.715.6222), weekdays from 8 a.m. to 8 p.m. ET.

The HSR report will include the Overall Hospital Quality Star Rating results, Measure group score results and weights, Individual measure results and Peer Grouping. The HSR User Guide is included with the HSR and may also be found on the *QualityNet* website [Overall Star Ratings](#) section.

Other materials, such as the [Comprehensive Methodology Report \(v4.1\)](#) and [July 2024 Quarterly Updates and Specification Report](#) are available on *QualityNet* website Overall Star Ratings section. These supplementary materials help hospitals interpret their HSR results and understand the methodology used to calculate July 2024 Overall Star Ratings.

For more information about the Overall Hospital Quality Star Rating, please see the *QualityNet* website [Overall Star Ratings](#) section.

Please do not respond directly to this email. For further assistance regarding the information contained in this message, please direct questions about the Overall Hospital Quality Star Rating to the Overall Star Rating Team via the QualityNet [Question and Answer tool](#).