



# Updates from the Centers for Medicare & Medicaid Services

*Hospital Inpatient VIQR Outreach and Education Support Contractor*

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*Hospital VBP Program Lead*

**September 29, 2014**

# Objectives

- Participant will be able to:
  - Identify Inpatient Quality Reporting (IQR) Inquiry Support Updates
  - Explain the QIN-QIO Program
  - Describe 1Q2014 Lessons Learned
  - Access the Secure Portal
  - Access the Web-Based PC-01 Measure
  - Identify Hospital Value-Based Purchasing (VBP) Updates

# Mathematica

- Hospital Inpatient and Outpatient Process and Structural Measure Development and Maintenance (Hospital-MDM)
  - Cindy Cullen
  - Mathematica Policy Research

# QIN-QIO Program

- Quality Innovation Network – Quality Improvement Organization (QIN-QIO) Program
  - Dr. Jane Brock, MD, MSPH, Clinical Director for National Coordinating Center from Telligen

# IQR Program

Candace Jackson, RN, IQR Program Lead

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# 1Q2014 Lessons Learned

- Secure Portal Access
  - Need for two Security Administrators
  - Unable to access Portal
- Data Transmission
  - Known Issues
- Valuable Feedback Reports
  - Provider Participation Report
  - Submission Detail Report
  - Facility, State and National Report
  - Case Status Summary

# Secure Portal Login

- In your internet browser navigate to [www.qualitynet.org](http://www.qualitynet.org).
- The QualityNet Home Page will open. Go to the **Log in to QualityNet Secure Portal** section located in the upper right hand side of the page and select **Login**.

The screenshot shows the QualityNet website interface. At the top left is the QualityNet logo. To its right is a search bar with the text "Sign in to My QualityNet (formerly QNet Exchange)" and a "Sign In" button. Below the search bar is a navigation menu with tabs for "Home", "My QualityNet", and "Help". Under "My QualityNet", there are several categories: "Hospitals - Inpatient", "Hospitals - Outpatient", "Physician Offices", "Ambulatory Surgical Centers", "Cancer Hospitals", "ESRD Facilities", "Inpatient Psychiatric Facilities", and "Quality Improvement".

Below the navigation menu, there are three main content areas:

- QualityNet Registration:** A list of links including "Hospitals - Inpatient", "Hospitals - Outpatient", "Physician Offices", "ASCs", "Cancer Hospitals", "ESRD Facilities", "Inpatient Psychiatric Facilities", and "QIOs".
- QualityNet Secure Portal available:** A yellow box containing the text: "Enhancements to the QualityNet Secure Portal are complete, and registered QualityNet users may access the Portal for data submission and other functions."
- Maintenance downtime scheduled:** A yellow box containing the text: "QualityNet will be unavailable from 7 p.m. CDT on Friday, July 18, through 5 a.m. CDT on Monday, July 21, to allow for scheduled maintenance. This may affect submissions to the data warehouses and use of QualityNet applications."

On the right side of the page, there is a "Log in to QualityNet Secure Portal" section. It features a "Login" button circled in red, and a list of links: "Download Symantec ID (required for login)" and "Portal Resources".

# Choose Your QualityNet Destination

- The Secure Portal QualityNet Destination Page will open.
- Under ***Choose Your QualityNet Destination*** select ***Inpatient Hospital Quality Reporting Program***.

**CMS.gov** | QualityNet  
Centers for Medicare & Medicaid Services

### Choose Your QualityNet Destination

Please select your primary quality program to reach the right log in screen for your QualityNet portal.

[Secure File Transfer](#)

Select your primary quality program:

- [End Stage Renal Disease Quality Reporting Program](#)
- [Ambulatory Surgical Center Quality Reporting Program](#)
- [PPS-Exempt Cancer Hospital Quality Reporting Program](#)
- [Inpatient Hospital Quality Reporting Program](#)**
- [Inpatient Psychiatric Quality Reporting Program](#)
- [Outpatient Hospital Quality Reporting Program](#)

[Physicians Quality Reporting System / eRx](#)

[Quality Improvement Organizations](#)

[QualityNet Home](#) **CMS.gov** | QualityNet

A federal government website managed by the Centers for Medicare & Medicaid Services  
7500 Security Boulevard, Baltimore, MD 21244



# Log In to QualityNet

- The Login Page will open.
- Enter your user id, password, and security code, and select the **Submit** button.

**CMS.gov** | QualityNet  
Centers for Medicare & Medicaid Services

**Log In to QualityNet** \* Required Field

Please enter your CMS User ID and password, followed by your Symantec VIP Security Code, then click Submit.

\* User ID

\* Password

\* Security Code

**Help**

**Start/Complete New User Enrollment**

[Forgot your password?](#)

[Trouble with your Security Code?](#)

[Need to register for a QualityNet account?](#)

# VIP Access

- For your security code open the VIP Access application.
- Once this is open, you will see the token that has a security code that changes every 30 seconds.
- Copy (select the copy button on the far right of the code) and paste that code into the Security Code box on the Login screen.
- You will need to do this every time you log in to the new Secure Portal.



# Warning Page

- The U. S. Government Information System Warning Page will open. Select the ***I Accept*** button.

\*\*\*\*WARNING\*\*WARNING\*\*WARNING\*\*\*\*

You have accessed a U.S. Government information system. There is no right of privacy on this system.

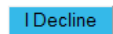
All data contained within this system is owned by the Centers for Medicare & Medicaid Services of the U.S. Department of Health and Human Services. For the purpose of protecting the rights and property of the Department, and to monitor compliance with all applicable statutes, regulations, agreements and policies; data access, entry and utilization may be monitored, intercepted, recorded, copied, audited, inspected or otherwise captured and/or analyzed in any manner.

Use of this system by any user, authorized or unauthorized, constitutes consent to this monitoring, interception, recording, copying, auditing, inspecting or otherwise capturing and/or analyzing of data access, entry and/or utilization through this system.

Unauthorized access is prohibited by Title 18 of the United States Code, Section 1030. Unauthorized access or use of this computer system may subject violators to criminal, civil, and/or administrative action. System personnel may give any potential evidence of crime found on Department computer systems to law enforcement officials.

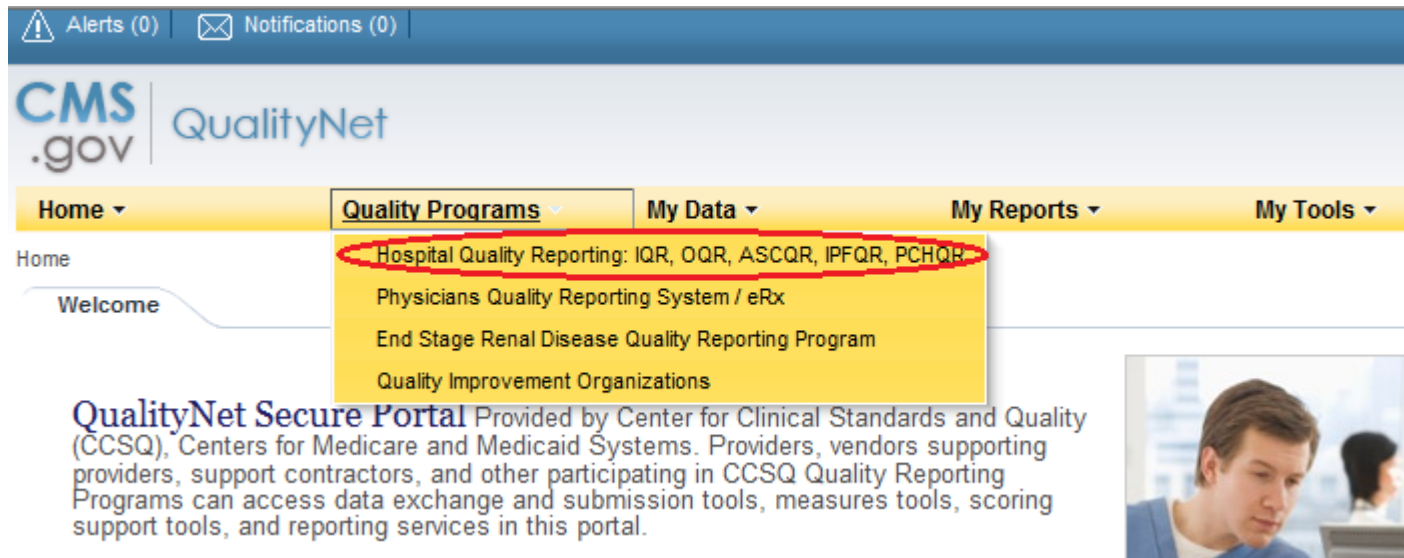
System users are required to adhere to all applicable statutes, regulations, agreements and policies governing their access to and use of the data contained within this system including, but not limited to, "CMS Information Security Policies, Standards and Procedures."

\*\*\*\*WARNING\*\*WARNING\*\*WARNING\*\*\*\*



# Quality Programs

- The QualityNet Secure Portal Launch Page will open. Select the **Quality Programs** drop-down menu.
- Click on the **Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR** link.



Alerts (0) Notifications (0)

CMS .gov | QualityNet

Home ▾ Quality Programs ▾ My Data ▾ My Reports ▾ My Tools ▾

Home

Welcome


Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR

Physicians Quality Reporting System / eRx

End Stage Renal Disease Quality Reporting Program

Quality Improvement Organizations

**QualityNet Secure Portal** Provided by Center for Clinical Standards and Quality (CCSQ), Centers for Medicare and Medicaid Systems. Providers, vendors supporting providers, support contractors, and other participating in CCSQ Quality Reporting Programs can access data exchange and submission tools, measures tools, scoring support tools, and reporting services in this portal.



# Accessing PC-01 Web-Based Measure

- The **My Tasks** Page will open.
- Go to the section titled **Manage Measures, View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA)**.

The screenshot displays the CMS QualityNet web interface. At the top, there are navigation links for 'Alerts (2)', 'Notifications (33)', 'Secure File Transfer', 'User Profile', and 'Log Out'. Below this is the 'CMS.gov QualityNet' header. A yellow navigation bar contains links for 'Home', 'Quality Programs', 'My Data', 'My Reports', 'My Tools', and 'Help'. The main content area shows the breadcrumb 'Quality Programs > Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR' and the title 'Quality Reporting System: My Tasks'. Three main task cards are visible: 'Hospital Reporting Inpatient / Outpatient', 'Manage Notice of Participation', and 'Manage Security'. A fourth card, 'Manage Measures', is circled in red and contains the text 'View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA)'.

# Web-Based Measures

- Select *Inpatient Web-Based Measures*.

Start | Structural/Web-Based Measures 08/29/2014 08:16:40 PT

View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA) Print

A structural measure reflects the environment in which providers care for patients.

Structural measures assess characteristics linked to the capacity of the provider to deliver quality healthcare. CMS believes requesting structural measures information will encourage facilities to increase the use of tools, ultimately improving the quality of care provided to Medicare beneficiaries.

Web-Based measures assess characteristics linked to the capacity of the provider to deliver quality healthcare. CMS believes reporting Web-Based measures information will encourage facilities to improve the quality of care provided to all patients.

### Select a Program

- [Inpatient Structural Measures/DACA](#)
- [Inpatient Web-Based Measures](#)
- [Outpatient Structural Measures](#)
- [Ambulatory Surgical Center Structural Measures](#)

# Selecting Payment Year

- For Payment Year use the drop-down menu to select **2016**, and then select the **Continue** button.

The screenshot shows the CMS web interface. At the top, there is a navigation bar with links: Home, Quality Programs, My Data, My Reports, My Tools, and Help. Below this is a breadcrumb trail: Quality Programs > Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR > Manage Measures > View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA). The main content area has a tab for 'Structural/Web-Based Measures' and a timestamp '08/29/2014 08:20:18 PT'. The title is 'Inpatient Web-Based Measures' with a 'Print' icon. A text box on the left explains that Web-Based measures assess characteristics linked to the capacity of the provider to deliver quality healthcare. The 'Payment Year' dropdown menu is highlighted with a red circle and set to '2016'. A large 'CONTINUE' button is visible below the dropdown.

# Select Quarter

- Select the button for the appropriate quarter.

Start | Structural/Web-Based Measures 08/29/2014 08:21:25 PT

## Inpatient Web-Based Measures Print

**Web-Based Measures | PY 2016**

**Quarter (Measure) Selection**  
Select the quarter (measure) to view or manage data.  
NOTE: Vendors can view data in any quarter in which data entry was authorized.

With Respect to Performance Period	Submission Period	Action
January 1, 2014 - March 31, 2014:	07/01/2014 - 09/05/2014	Select Qtr - 1
April 1, 2014 - June 30, 2014:	10/01/2014 - 11/15/2014	Select Qtr - 2
July 1, 2014 - September 30, 2014:	01/01/2015 - 02/15/2015	Select Qtr - 3
October 1, 2014 - December 31, 2014:	04/01/2015 - 05/15/2015	Select Qtr - 4

*Note: The 'Select Qtr - 1' button in the table is circled in red in the original image.*

Web-Based measures assess characteristics linked to the capacity of the provider to deliver quality healthcare. CMS believes reporting Web-Based measures information will encourage facilities to improve the quality of care provided to all patients.



# PC-01 Status

- You will see the measure with the status of either **Complete** or **Incomplete**.
- To complete the measure, click on the measure, which will open the screen that will allow you to answer the questions.

Start [Structural/Web-Based Measures](#) 08/29/2014 08:23:22 PT

## Inpatient Web-Based Measures Print

Submission Period: 07/01/2014 - 09/05/2014      With Respect to Performance Period: 01/01/2014 - 03/31/2014

### Web-Based Measures | PY 2016

Provider ID	Measure	Status
	PC-01	Incomplete

[Exit to My Tasks](#)   [Payment Year Selection](#)

# Measure Data Details

- Complete the measure questions.
- Once you have completed and saved your data you can return to the summary screen. That measure status should now read **Complete**.

Start | Structural/Web-Based Measures | 08/29/2014 08:27:19 PT

### Inpatient Web-Based Measures

Provider                      CCN                      NPI                      Submission Period                      With Respect to Performance Period

07/01/2014 - 09/05/2014                      01/01/2014 - 03/31/2014

**Web-Based Measures | PY 2016** \* indicates required for providers participating in the Hospital Inpatient Quality Reporting Program.

Instruction Text: Leaving this screen without calculating and saving RESULTS will cause the loss of any new or modified data. RESULTS cannot be calculated unless all data entry fields contain a valid value.

#### Measure Data Details PC-01: Elective Delivery

POPULATION

\* What was your hospital's Total Mother Population?

\* What was your hospital's sample size?

\* What was your hospital's sampling frequency?

Print

# Hospital VBP Program

Bethany Wheeler, MS, Hospital VBP  
Program Lead

[Bethany.Wheeler3@HCQIS.org](mailto:Bethany.Wheeler3@HCQIS.org)

# Hospital VBP Program Funding

- Hospital VBP Program
  - Hospitals will be paid for inpatient acute care services based on the quality of care, not just quantity of the services provided
  - Funded by reductions from participating hospitals' Diagnosis-Related Group (DRG) payments

Fiscal Year (FY)	Percentage Withhold
FY 2013	1.00%
FY 2014	1.25%
FY 2015	1.50%
FY 2016	1.75%
FY 2017 and future fiscal years	2.00%

# Hospital VBP Program Eligibility

- Eligible hospitals include subsection (d) hospitals – as defined in Social Security Act 1886(d)(1)(B)
- Excluded hospitals include those:
  - Subject to payment reductions under the Hospital IQR Program
  - Excluded from the Inpatient Prospective Payment System (IPPS)
  - Cited for deficiencies during the performance period that pose immediate jeopardy to the health or safety of patients
  - Without the minimum number of measures/dimensions
  - Hospitals located within the state of Maryland

Hospitals **excluded** from VBP **will not** have their base operating DRG payments reduced by the withhold percentage.

# Hospital VBP Program Performance Standards



Hospital Data from  
the **Baseline** Period

## Floor

The lowest performing  
hospital's performance rate  
during the baseline period

## Achievement Threshold

Performance at the 50<sup>th</sup> percentile (median  
of hospitals during the baseline period)

## Benchmark

Average (mean)  
performance of the  
top 10 percent of  
hospitals during the  
baseline period

# Hospital VBP Program

## Evaluating Hospitals

- Achievement Points
- Awarded by comparing an individual hospital's rates during the performance period with all hospitals' rates from the baseline period
  - Rate equal to or better than benchmark = 10 points
  - Rate lower than the achievement threshold = 0 points
  - Rate equal to or better than the achievement threshold and lower than the benchmark = 1–10 points



# Hospital VBP Program

## Evaluating Hospitals

- Improvement Points
- Awarded by comparing an individual hospital's rates during the performance and baseline periods
  - Rate equal to or lower than the baseline period rate = 0 points
  - Rate equal to or better than benchmark and better than the baseline period rate = 9 points
  - Rate between the baseline period rate and the benchmark = 0-9 points

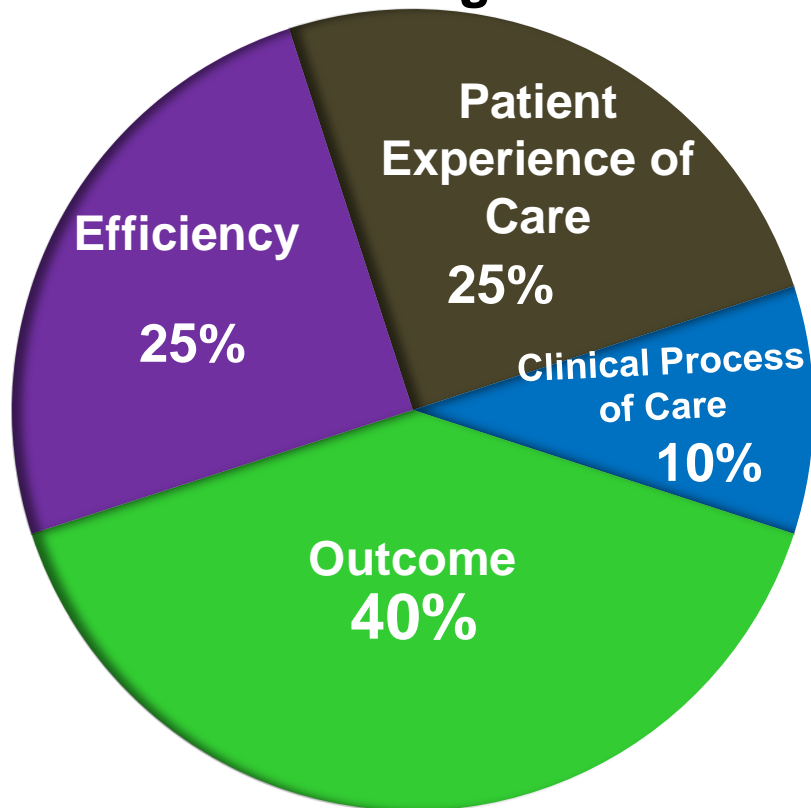




# Hospital VBP Program FY 2016

## Domain Weights and Measures

### Domain Weights



An asterisk (\*) indicates a newly adopted measure or domain for the Hospital VBP Program.

### Patient and Caregiver Centered Experience of Care/Care Coordination

HCAHPS Survey

### Clinical Process of Care

AMI-7a	SCIP-Inf-9
PN-6	SCIP-Card-2
SCIP-Inf-2	SCIP-VTE-2
SCIP-Inf-3	IMM-2*

### Outcome

MORT-30-AMI	CLABSI
MORT-30-HF	CAUTI*
MORT-30-PN	SSI: Colon & Abdominal
AHRQ PSI-90	Hysterectomy*

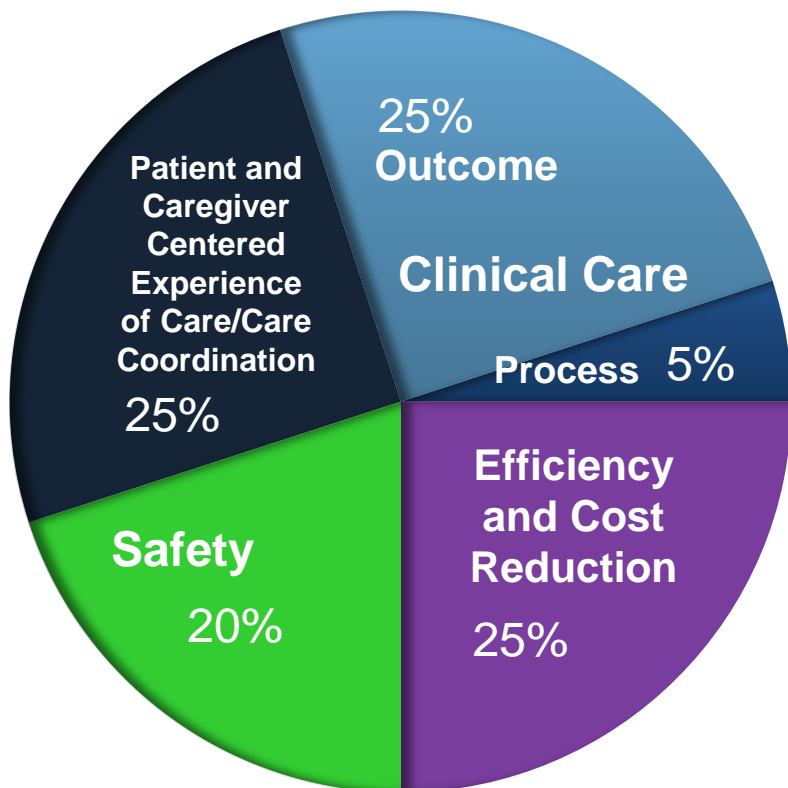
### Efficiency and Cost Reduction

MSPB-1

# Hospital VBP Program FY 2017

## Domain Weights and Measures

### Domain Weights



An asterisk (\*) indicates a newly adopted measure for the Hospital VBP Program.

### Patient and Caregiver Centered Experience of Care/Care Coordination

HCAHPS Survey

### Clinical Care

#### Outcomes

MORT-30-AMI  
MORT-30-HF  
MORT-30-PN

#### Process

AMI-7a  
IMM-2  
PC-01\*

### Efficiency and Cost Reduction

MSPB-1

#### Safety

CLABSI  
CAUTI  
AHRQ PSI-90

SSI: Colon & Abdominal  
Hysterectomy  
MRSA\*  
C-difficile\*

# Hospital VBP Program: How to Run a Percentage Payment Summary Report (1 of 7)

1. After you have entered the QualityNet Secure Portal, select the drop-down arrow located next to the ***My Reports*** tab on the yellow ribbon.
2. Select the ***Run Reports*** option in the selection drop-down box.

Alerts (0) Notifications (0) Secure File Transfer User Profile Log Out Bethany Wheeler HEALTH SERVICES ADVISORY GROUP

CMS.gov QualityNet

Home Quality Programs My Data **My Reports** My Tools Help

Home

Welcome

QualityNet Secure Portal Provided by Center for Clinical Standards and Quality (CCSQ), Centers for Medicare and Medicaid Systems. Providers, vendors supporting providers, support contractors, and other participating in CCSQ Quality Reporting Programs can access data exchange and submission tools, measures tools, scoring support tools, and reporting services in this portal.

Run Reports  
Search Reports  
Analytics Report

QualityNet News

- Hospital Compare Preview Reports now available
- Hospital Compare Preview Reports now available
- Hospital VBP Percentage Payment Summary Report review and corrections requests due Aug. 25

More News.....

Announcements from QualityNet Team

- Maintenance downtime scheduled for September 19-22
- Maintenance downtime scheduled for August 22-25
- Maintenance downtime scheduled

More Announcements.....

QualityNet Events

The QualityNet Event Center provides a schedule of upcoming (live) training sessions, as well as trainings hosted by QIOs for healthcare providers in their respective states. Also listed are details, including date, time, duration of the event, and panelists/moderators. To view the schedule, visit QualityNet Event Center

# Hospital VBP Program: How to Run a Percentage Payment Summary Report (2 of 7)

3. After being directed to the Report Run Interface, select ***Run Report(s)*** in the ***I'd Like To...*** box.

My Reports > Run Reports

The screenshot shows a web interface with a navigation bar containing four tabs: 'Start', 'Run Report(s)', 'Search Report(s)', and 'Favorites'. Below the navigation bar, there is a 'Start Reports' section. On the left, a light blue box contains the text: 'This reporting portlet allows you to run and access reports on quality program data to which you are granted access.' On the right, a yellow box titled 'I'd Like To...' contains three options: 'Run Report(s)', 'Search Report(s)', and 'View Favorite Reports'. The 'Run Report(s)' option is highlighted with a red rectangular border.

# Hospital VBP Program: How to Run a Percentage Payment Summary Report (3 of 7)

4. In the **Select Program, Category and Report** section, choose **IQR** in the **Report Program** drop-down.
5. Select **Hospital Value-Based Purchasing – Feedback Reports** in the **Report Category** drop-down.

My Reports > Run Reports

Start **Run Report(s)** Search Report(s) Favorites

Select Program, Category and Report Report Parameters Confirmation

**Select Program, Category and Report**

The available reports are grouped by program and category combination. If you have access to a single program, your program is pre-selected, and if the category related to the selected program has a single value, then it too will be pre-selected. Choose a program, then category, and then click on VIEW REPORTS to view your report choices. Select the report you wish to run from the table below by clicking on its name.

**Report Program**  
IQR

**Report Category**  
Hospital Value-Based Purchasing - Feedback Reports

VIEW REPORTS

Search Report

REPORT NAME	REPORT DESCRIPTION
Hospital Value-Based Purchasing - Value-Based Percentage Payment Summary Report	The Hospital Value-Based Purchasing - Value-Based Percentage Payment Summary report provides percentage information for the Hospital Value-Based Purchasing program.
Hospital Value-Based Purchasing – Baseline Measures Report	The Hospital Value-Based Purchasing – Baseline Measures Report allows hospitals to review the domains and measures included in the Hospital Value Based Purchasing Program.

# Hospital VBP Program: How to Run a Percentage Payment Summary Report (4 of 7)

5. Select ***Hospital Value-Based Purchasing – Value-Based Percentage Payment Summary Report*** link in the ***Report Name*** section.

My Reports > Run Reports

Start **Run Report(s)** Search Report(s) Favorites

Select Program, Category and Report Report Parameters Confirmation

**Select Program, Category and Report**

The available reports are grouped by program and category combination. If you have access to a single program, your program is pre-selected, and if the category related to the selected program has a single value, then it too will be pre-selected. Choose a program, then category, and then click on VIEW REPORTS to view your report choices. Select the report you wish to run from the table below by clicking on its name.

Report Program: IQR Report Category: Hospital Value-Based Purchasing - Feedback Reports **VIEW REPORTS**

Search Report

REPORT NAME	REPORT DESCRIPTION
Hospital Value-Based Purchasing - Value-Based Percentage Payment Summary Report	The Hospital Value-Based Purchasing - Value-Based Percentage Payment Summary report provides percentage information for the Hospital Value-Based Purchasing program.
Hospital Value-Based Purchasing – Baseline Measures Report	The Hospital Value-Based Purchasing – Baseline Measures Report allows hospitals to review the domains and measures included in the Hospital Value Based Purchasing Program.

# Hospital VBP Program: How to Run a Percentage Payment Summary Report (5 of 7)

6. In the **Report Parameters** section, select your state in the **Select State** drop-down.
7. Select your provider ID in the **Select Provider** drop-down.
8. Select the **FY 2015** Reporting Period in the **Select Reporting Period** drop-down.
9. Select **PDF** in the **Report Format** drop-down.
10. Select **Run Report**.

My Reports > Run Reports

Start Run Report(s) Search Report(s) Favorites

Select Program, Category and Report Report Parameters Confirmation

**Report Parameters**  
Select the parameters that define the report you will run, then click RUN REPORT.  
\* Indicates required fields.

Hospital Value-Based Purchasing - Value-Based Percentage Payment Summary Report - IQR

\* Select State:  
X

\* Select Provider:  
[Empty dropdown]

\* Select Reporting Period:  
FY 2015

\* Report Format:  
PDF

CANCEL RESET RUN REPORT

# Hospital VBP Program: How to Run a Percentage Payment Summary Report (6 of 7)

11. Select the ***Search Reports*** option at the bottom of the Report Run Interface.

My Reports > Run Reports

The screenshot displays the 'Run Reports' interface. At the top, there are four tabs: 'Start', 'Run Report(s)', 'Search Report(s)', and 'Favorites'. Below the tabs is a progress bar with three steps: 'Select Program, Category and Report', 'Report Parameters', and 'Confirmation'. The 'Report Submitted' section contains the following text: 'Thank you. Your report request has been submitted for processing. Processing time may vary due to the number of current requested reports. To run the same report with different parameters, click RUN SAME REPORT. To run a new report, click RUN NEW REPORT. To search and view submitted reports, click SEARCH REPORTS. To make this report a Favorite, click SEARCH REPORTS. To manage your Favorites, click the Favorites tab.' At the bottom, there are four buttons: 'CANCEL', 'RUN SAME REPORT', 'RUN NEW REPORT', and 'SEARCH REPORTS'. The 'SEARCH REPORTS' button is highlighted with a red rectangular box.



# Hospital VBP Program: How to Run a Percentage Payment Summary Report (7 of 7)

12. Your report request has officially been queued within the system as indicated in the Status section. When your report is ready for download, the status will display a green check mark.
- In the action section, you may:
    - View the report by selecting the magnifying glass
    - Download the report by selecting the green downward pointing arrow
    - Favorite the report by selecting the yellow star
    - Delete the report by selecting the no symbol or prohibition sign

My Reports > Run Reports

The screenshot shows the 'Search Reports' interface with the following components:

- Tabs: Start, Run Report(s), Search Report(s) (active), Favorites
- Search Reports section: Search for reports you have run. Search Saved Reports
- Search Report Name: [Text Input]
- Requested Date: 03/22/2014 [Calendar Icon] 09/18/2014 [Calendar Icon]
- Show Reports: ALL [Dropdown]
- Buttons: RESET, SEARCH, REFRESH REPORT STATUS
- Table with columns: STATUS, DATE REQUESTED, REPORT NAME, LAST DOWNLOADED, SIZE (MB), ACTION

STATUS	DATE REQUESTED	REPORT NAME	LAST DOWNLOADED	SIZE (MB)	ACTION
	09/18/2014 16:21:13	Hospital Value-Based Purchasing - Value-Based Percentage Payment Summary Report			
	09/10/2014 13:15:09	Hospital Value-Based Purchasing - Baseline Measures Report		0.1399	
	09/10/2014 13:10:15	Hospital Value-Based Purchasing - Value-Based Percentage Payment Summary Report		0.148	
	07/24/2014 17:25:23	Hospital Value-Based Purchasing - Value-Based Percentage Payment Summary Report		0.148	
	07/17/2014 16:35:15	Hospital Value-Based Purchasing - Baseline Measures Report		0.1399	

# Hospital VBP Program Resources

- For technical questions or issues related to accessing the report, contact the QualityNet Help Desk
  - Email: [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org)
  - Phone: 866-288-8912
- For questions related to the Hospital VBP Program, contact Health Services Advisory Group (HSAG)
  - Inpatient Q&A tool: <https://cms-ip.custhelp.com/>
  - Phone: 844-472-4477 or 866-800-8765

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