Welcome!

- **Audio for this event is available via ReadyTalk® Internet streaming.**

- **No telephone line is required.**

- **Computer speakers or headphones are necessary to listen to streaming audio.**

- **Limited dial-in lines are available. Please send a chat message if needed.**
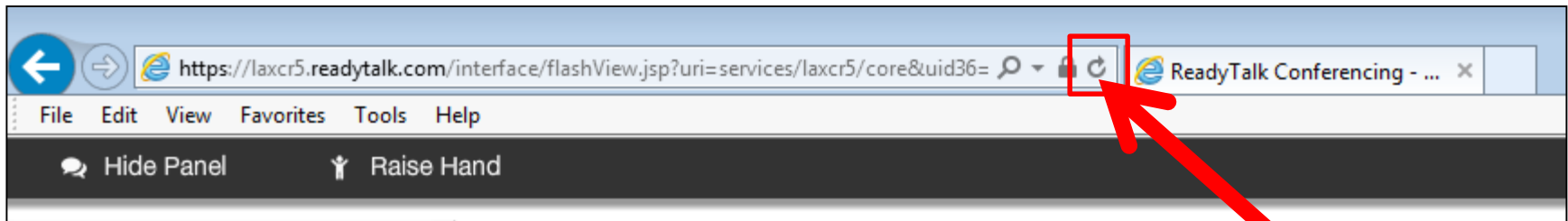
- **This event is being recorded.**

Troubleshooting Audio

Audio from computer speakers breaking up?
Audio suddenly stop?

Click Refresh icon
– or –
Press F5 key

F5 Key
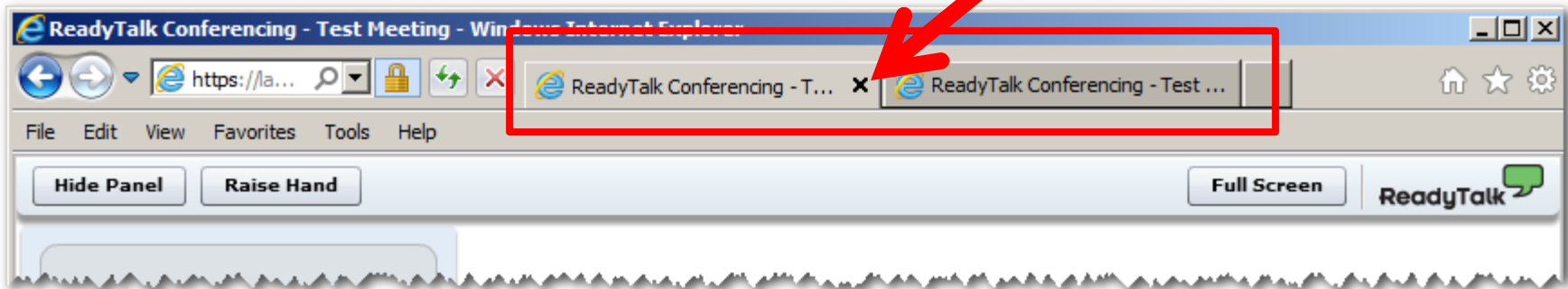Top Row of Keyboard

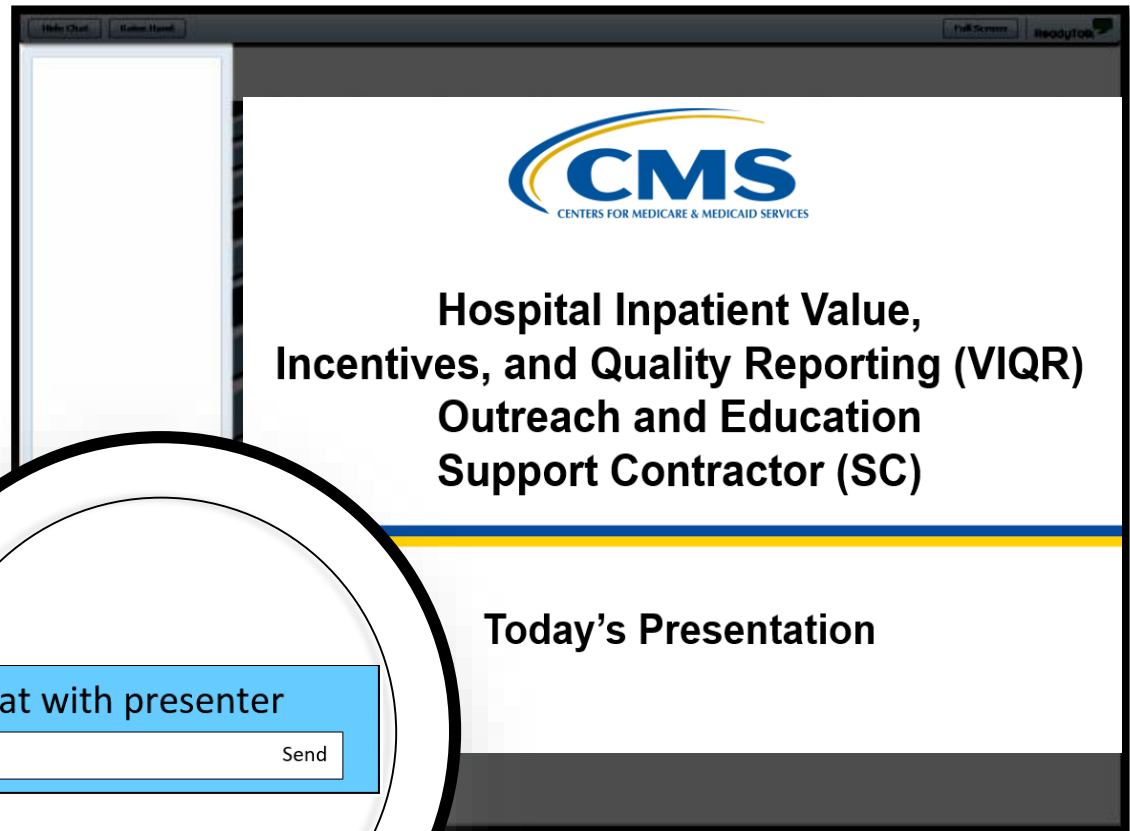**Location of Buttons**

Refresh

Troubleshooting Echo

- **Hear a bad echo on the call?**
- **Echo is caused by multiple browsers/tabs open to a single event—multiple audio feeds.**
- **Close all but one browser/tab and the echo will clear.**

Example of Two Browsers/Tabs open in Same Event

Submitting Questions

Type questions in the "Chat with presenter" section, located in the bottom-left corner of your screen.

Hospital Inpatient Value, Incentives, and Quality Reporting (VIQR) Outreach and Education Support Contractor (SC)

Today's Presentation

Chat with presenter

Send

Public Reporting: Exploring the Next Generation of Preview Reports

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Hospital Inpatient Value, Incentives, and Quality Reporting (VIQR)
Outreach and Education Support Contractor (SC)

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Hospital Inpatient VIQR, Outreach and Education SC

December 17, 2018

Purpose

The presentation will provide the participants with information regarding how to access their preview data using the new Hospital Quality Reporting (HQR) Next Generation User Interface. The goal is for participants to be able to access and preview their data prior to being displayed on *Hospital Compare* in February 2019.

Objectives

Upon completion of this webinar participants will be able to:

- Understand the purpose of changing to the Next Generation User Interface

- Know the steps to take to log into the Next Generation User Interface

- Learn how data are displayed on the Next Generation User Interface

Importance of Public Reporting

- For hospitals/facilities
  - Promote transparency
  - Provide consistent, unified, reliable information for comparison
  - Encourage quality improvement

- For consumers
  - Promote empowerment
  - Provide data for outcome comparison

What Has Changed

- Redesigned, interactive format
- Stakeholder insight
- Universal platform
  - Hospital Inpatient Quality Reporting Program
  - Hospital Outpatient Quality Reporting Program
  - Inpatient Psychiatric Facility Quality Reporting Program
  - PPS-Exempt Cancer Hospital Quality Reporting Program
- Consistency across programs
- Alignment with *Hospital Compare*
- Beginning February preview

PPS=Prospective Payment System

New Access Methods

What Remains the Same

- Submission deadlines
- *QualityNet* username and password
- Measures displayed

Let's Log In

Select HQR Next Generation

Enter Log In Information

Log In to QualityNet *Required Field

Please enter your CMS User ID and password, followed by your Symantec VIP Security Code, then click Submit.

* User ID

* Password

* Security Code

CANCEL **SUBMIT**

? Help

Start/Complete New User Enrollment

Forgot your password?

Trouble with your Security Code?

Need to register for a QualityNet account?

Change Facility
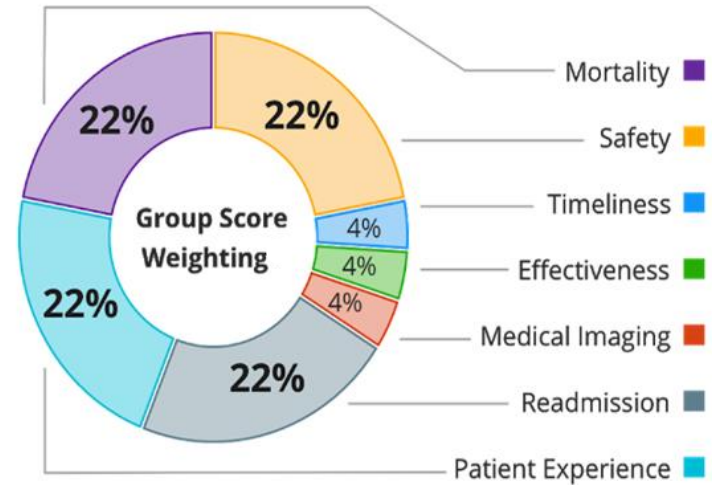
Landing Page

Star Rating Tab

Star Ratings

Understanding Star Ratings

Measure group scores are composite scores based on the measures submitted within a measure group. Generally, group scores higher than the national average indicate better performance against nationwide benchmarks.

Each group score is assigned a weight and then used to calculate a Summary Score. This Summary Score informs the Star Rating. The graph here displays default weighting when data for all measure groups are submitted.

Find more information here.

Group Score Weighting

- Mortality — 22%
- Safety — 22%
- Timeliness — 4%
- Effectiveness — 4%
- Medical Imaging — 4%
- Readmission — 22%
- Patient Experience — 22%

Measure Data Overview

Accordion

Search Feature

Filter Feature

Star Rating | **Measure Data**

Measure Data

Explore your measure data benchmarks for the current or previous release period(s). Use the filters below to refine your feedback, and access supplemental info for any value with the info icon (ⓘ) or an asterisk (*).

Export Data

Search	Release	Level	Performance	
		State ◆	Better ◆	**Clear Filters**

— Timely and Effective Care

Venous Thromboembolism Prevention

	Facility Rate	Number of Patients	State Rate	National Rate	Top 10%
ⓘ **VTE-6**	15% *	200 *	20% *	30% *	10%

Measure-Specific Details

Other Modals

Emergency Department Care

	Facility Rate	Number of Patients	State Rate	National Rate	Top 10%
ℹ️ ED-1b	30 minutes *	150 *	30 minutes *	35 minutes *	45 minutes
ℹ️ ED-2b	30 minutes *	150 *	30 minutes *	35 minutes *	45 minutes

✖ Close

ED-1b Facility Rate: Details

Footnote(s):

(9) - No data are available from the state/territory for this reporting period.

(10) - Very few patients were eligible for the HCAHPS survey. The scores shown reflect fewer than 50 completed surveys. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance.

Your Hospital ED Volume Category:

Very High

Cancel

✖ Close

ED-1b State Rate: Details

Footnote(s):

(10) - Very few patients were eligible for the HCAHPS survey. The scores shown reflect fewer than 50 completed surveys. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance.

(11) - There were discrepancies in the data collection process.

State ED Volume Category Reference:

Low: 30 minutes

Medium: 35 minutes

High: 45 minutes

Very High: 55 minutes

Cancel

✖ Close

ED-1b National Rate: Details

Footnote(s):

(11) - There were discrepancies in the data collection process.

(12) - This measure does not apply to this hospital for this reporting period.

National ED Volume Category Reference

Low: 30 minutes

Medium: 35 minutes

High: 45 minutes

Very High: 55 minutes

Cancel

Export Data

Print Report

XXXXXX Community Hospital
CCN-9999999

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Payment and Value of Care

Payment

	Eligible Discharges	Facility Pmt (95% conf. int.)	National Avg. Pmt.	National Compare	Facility Compared to Averages				
						Greater	Same	Less	Too Few
PAYM-30-AMI Q1 (2016) - Q2 (2016) Risk-Standardized Payment Associated with a 30-Day AMI Episode-of-Care for Acute Myocardial Infarction	577	$22123 ($20935, $23371)	$23119	Same	In State In Nation	3 209	35 1923	11 493	5 1937
					Value of Care	Better mortality and average payment			
PAYM-30-HF Q1 (2016) - Q2 (2016) Risk-Standardized Payment Associated with a 30-Day Episode of Care for Heart Failure	696	$15358 ($14565, $16176)	$16190	Less	In State In Nation	3 553	34 2660	8 410	2 971
					Value of Care	Average mortality and lower payment			
PAYM-30-PN Q1 (2016) - Q2 (2016) Risk-Standardized Payment Associated with a 30-Day Episode of Care for Pneumonia	679	$16277 ($15520, $17032)	$17026	Same	In State In Nation	4 798	22 2496	19 2496	1 454
					Value of Care	Average mortality and average payment			

Resources

- *QualityNet* News Article
- Help Guide
- Quick Reference Guide
- ListServes

Public Reporting: Exploring the Next Generation
of Preview Reports

Questions

Accessing the *QualityNet* Questions and Answers (Q&A) Tool

[*QualityNet* Q&A Tool](#)

QualityNet Q&A Tool

Public Reporting Q&A Tool

Thank You for Attending

Disclaimer

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